

ESCAUX NV
CHAUSSÉE DE BRUXELLES 408 18A
1300 WAVRE
BELGIUM

Colt Technology Services NV
Culliganlaan 2H
B-1831 Diegem
Belgium
Tel: +32 2 790 16 16
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www.colt.net

28 July 2016

Order Number: 160402934/1
Colt Customer Number: 3834859
Colt Billing Reference No.: 150114
Trunk Group ID:

Customer Service:
Tel: 0800 50704
Fax: 02 7019094
Email: BE.HelpdeskCSC@colt.net

Dear Sir/Madam,

Service Delivery Handover - Modification - COLT IPVPN Corporate Plus

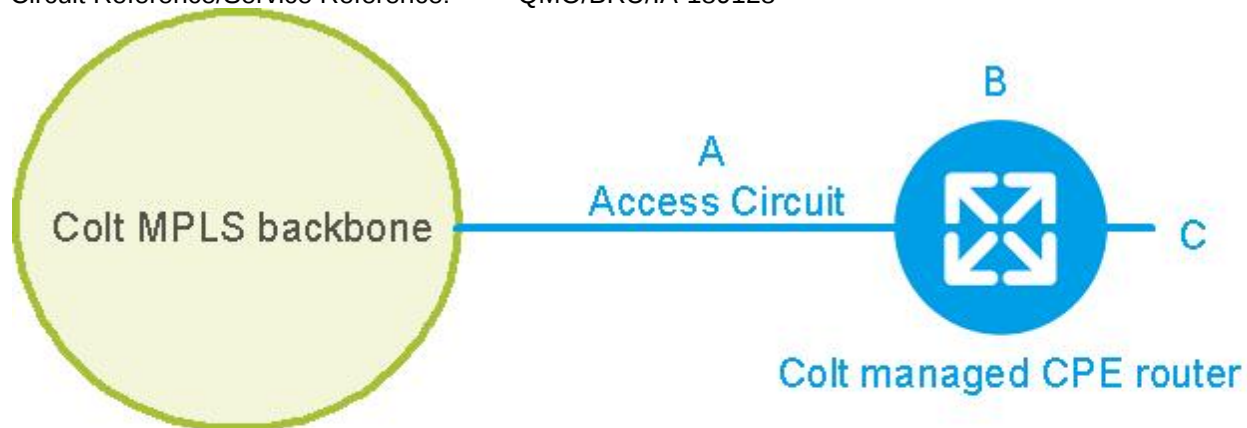
We are pleased to confirm that your Colt service has been installed as shown on the attached Service Details. In the meantime, if you have any questions please do not hesitate to contact BE OPS OM on +32 2 790 1615 or by email on beopsordermanagement&sdcoordination@colt.net quoting the reference number above. We would like to thank you for choosing Colt as your service provider and look forward to working with you in the future.

Thank you for doing business with Colt.

Yours faithfully,
Coordination Team
Service Delivery

Customer ServiceContact: BE OPS OM
 Tel: +32 2 790 1615
 Fax: +32 2 7019094
 Email:
 beopsordermanagement&sdcoordination@colt.net

Service Details for Order Number: 160402934/1
 Ordering Customer: ESCAUX NV
 Colt Account Executive: Botos, Dimitri
 Service ID: IPC03415
 Circuit Reference/Service Reference: QMO/BRU/IA-189128



A - WAN segment IP @
 B - CPE router loopback IP @
 C - LAN IP @

Service:	COLT IPVPN Corporate Plus, 2 Mbps/2 Mbps 1:1, Mesh Access, wDSL, Ethernet, VDSL2
Completion Date:	22 July 2016
Billing Start Date:	22 July 2016
Monthly Rental Charge:	Euro 100.0 (excl. vat)
One-off Installation Charge:	Euro 0.0 (excl. vat)

Service Level

Topology:	Mesh
Routing Protocol:	Not Required
Online Performance Reporting:	Yes
Multicast:	No
Pro-active Management:	Yes
Pro-active Notification:	No
Multi-VPN:	Yes
Integrated Internet Access – Network Based:	No
Application Aware Networking (AAN) service:	No
/30 IP address range on the Primary NNI:	
/30 IP address range on the Secondary NNI:	

Site Level - Site Details

Site Name:	Renault Garage GOEYENS
Site Address:	GOEYENS CHAUSSÉE DE BRUXELLES 391

	6042 LODELINSART BELGIUM
Site Contact Person:	FUZUR OPERATIONS 02 788 74 30 project@fuzer.net
Site Participates in Sub VPN:	Escaux
PoP/Cabinet Details:	FL:0; RM:IT
Site Type:	Mesh Access
Site Alias in the Reporting Tool	GOEYENS

Site Level - Access Details

Access Type:	wDSL
Access Technology:	N/A
Service Bandwidth:	2 Mbps/2 Mbps 1:1
Access Bandwidth:	VDSL2

Site Level - Features and Options

Resilience:	No
Resilience Type:	
External Routing Protocol:	
Load Sharing:	No
Related Order Number(s):	
Class of Service:	Yes
COS DSCP:	Yes
Multiple Ethernet Interfaces:	No
Integrated Internet Access – CPE based:	No
Colt SMTP Server:	smtp.colt.net
DHCP:	No
IPSec over MPLS:	No
SNMP Read Only Access:	No
SNMP String:	
Static NAT:	No
Multiple VLAN Termination:	No
Netflow:	No
CPE Read Only Access	No
Router Manufacturer:	Cisco
Router Type:	881
Router Name:	QMO000011

	IPv4	IPv6
IP Address Format:	IPv4 Format Only	
Colt DNS Primary:	212.121.128.11	2001:920:7::1
Colt DNS Secondary:	212.121.128.10	2001:920:7::2
IP@ WAN Segment:	172.24.101.110/30	
IP@ CPE Loopback:	192.168.233.92/32	
LAN IP Network:	10.238.50.97 / 255.255.255.0	
LAN IP@ for Additional Ethernet Port:		
LAN IP@ for CPE Router:	10.238.50.97 / 255.255.255.0	
VRRP IP@:		
Gateway IP@		

Sub VPN Details IPv4

Sub-VPN Number:	Sub-VPN 1
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 2
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 3
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 4
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 5
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 6
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 7
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 8
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 9
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	

VLAN ID:	
Sub-VPN Number:	Sub-VPN 10
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 11
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	

Sub VPN Details IPv6

Sub-VPN Number:	Sub-VPN 1
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 2
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 3
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 4
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 5
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 6
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	

Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 7
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 8
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 9
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 10
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	
Sub-VPN Number:	Sub-VPN 11
IP@ WAN Segment:	
LAN IP Network:	
LAN IP@ CPE Router:	
Gateway IP@:	
VLAN ID:	

Site Termination Details

Service Location:	FL:0; RM:IT
Demarcation Point:	CPEBE_QMO000011_0_FE0

Administration of Service and Reporting

As part of your COLT IPVPN service, the following tool is available for administration and reporting.

Customer ServiceContact: BE OPS OM

Tel: +32 2 790 1615

Fax: +32 2 7019094

Email:

beopsordermanagement&sdcoordination@colt.net

Colt Fault Reporting Procedures

The Colt Help Desk provides 24-hour customer support, seven days a week. We are staffed with individuals ready to respond to all customer fault issues.

Should you discover a problem, the instructions below may be of help prior to calling the Help Desk:

- Ensure that all connections are properly made including any power connections.
- Ensure your internal wiring is OK.
- Ensure any non-Colt maintained equipment is working correctly.
- Record the status of any visible indicators on the Colt equipment - the Fault Help Desk may ask for details.

The following information will assist in efficient diagnosis and resolution of the fault

- The Colt Circuit Reference Number / Order Number, found labelled at your point of Presentation or on your Completion of Service installation/Modification Document.
- The name and details of the person who will be the contact while we are diagnosing the fault and a contact with whom we can test the circuit.
- Details of the fault.

0800 50704

be.helpdeskcsc@colt.net