

FUZER SA
CHAUSSÉE DE BRUXELLES 408
1300 WAVRE
BELGIUM

Colt Technology Services NV
Culliganlaan 2H
B-1831 Diegem
Belgium
www.colt.net

Colt.net/CustomerService

Colt.net/OrderStatus

8 May 2017

Order Number: 170401549
Colt Customer Number: A0185985
Colt Billing Reference No.: 154428
Customer Reference No.: 11848 - CEPS BE IP ACCESS
100M FIBER
Trunk Group ID:

Dear Sir/Madam,

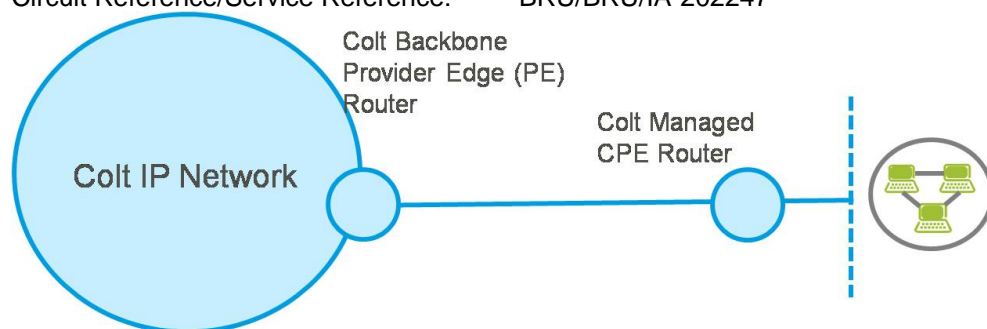
Service Delivery Handover - New Order - COLT IP Access

We are pleased to confirm that your Colt service has been installed as shown on the attached Service Details.
In the meantime, if you have any questions please do not hesitate to contact **Bart Van Wiele**, **+32 2 790 1734**,
bart.vanwiele@colt.net quoting the reference number above. We would like to thank you for choosing Colt as
your service provider and look forward to working with you in the future.

Thank you for doing business with Colt.

Yours faithfully,
Bart Van Wiele
Service Delivery Coordinator

Service Details for Order Number: 170401549
 Ordering Customer: FUZER SA
 Colt Account Executive: Botos,Dimitri
 Circuit Reference/Service Reference: BRU/BRU/IA-202247



Service:	COLT IP Access, 100 Mbps, Virtual CPE, Flat Rate, Fibre, Ethernet over MSP, 100 Mbps, 10/100BaseT, RJ45
Completion Date:	
Billing Start Date:	8 May 2017
Montly Rental Charge:	Euro 365.0 (excl. vat)
One-off Installation Charge:	Euro 600.0 (excl. vat)
CPE Router:	COLT Managed CPE Router
IP Bandwidth:	100 Mbps
Site Type:	Single Site Access
IP Address Format:	IPv4 Format Only

LAN IP Details IPv4

Customer Range:	80.169.210.240 - 80.169.210.247
Network Address:	80.169.210.240
Broadcast Address:	80.169.210.247
Sub-net Mask:	255.255.255.248
Gateway Address:	80.169.210.241
VRRP IPs:	-
Static Routes:	
Additional IP Address Ranges:	-
Virtual/HSRP Address:	-
2nd/Standby Address:	-

Colt Domain Name System**IPv4****IPv6**

Primary DNS:	212.121.128.10	2001:920:7::1
Secondary DNS:	212.121.128.11	2001:920:7::2

Usable IPs:	All except Network, Broadcast and Gateway
LAN Interface on CPE:	
CPE Loopback Address:	-
Customer AS Number:	
Colt AS Number:	8220

PPP/Router Details

DSL Username:	-
DSL Password:	-

NAT Details

Static NAT:	-
Dynamic NAT:	-
Inside Interface:	-
Outside Interface:	-

Interface Name (Interface Mode)	-
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Colt SMTP Server

smtp.colc.net

Layer 2 Protocol

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Colt Website

http://www.colc.net

Customer Portal and Online Performance Reporting

<i>(if information below is incomplete, please contact the Colt Customer Care Team)</i>	
URL:	http://portal.colc.net
User ID:	FUZER@FUZER.com
Password:	Please use the following link to generate a new user account specific password: https://portal.colc.net/en_PE/forgotPassword.do

Site Details:

Site Name:	CEPS BE
Site Address:	PLACE DU CONGRÈS 1 1000 BRUXELLES BELGIUM
Site Contact Person:	RADOSLAV MINKOV 0485968116 rado@ceps.eu
Technical Contact:	RADOSLAV MINKOV 0485968116
Floor/Room:	2 / SERVER
Service Location:	TMP0000093460/002

Colt Fault Reporting Procedures

The Colt Help Desk provides 24-hour customer support, seven days a week. We are staffed with individuals ready to respond to all customer fault issues.

Should you discover a problem, the instructions below may be of help prior to calling the Help Desk:

- Ensure that all connections are properly made including any power connections.
- Ensure your internal wiring is OK.
- Ensure any non-Colt maintained equipment is working correctly.
- Record the status of any visible indicators on the Colt equipment - the Fault Help Desk may ask for details.

The following information will assist in efficient diagnosis and resolution of the fault

- The Colt Circuit Reference Number / Order Number, found labelled at your point of Presentation or on your Completion of Service installation/Modification Document.
- The name and details of the person who will be the contact while we are diagnosing the fault and a contact with whom we can test the circuit.
- Details of the fault.