

FUZER Order Form

Order Details

Customer: ELNEO

Date: 30/05/2017

Proposal number: 11980

Proposal validity: 30 days

A handwritten signature in blue ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Article	IP TEL AND CONNECTIVITY	Recurring Service		Purchase	Non- recurring Service	HW Maint.
		Unit	Total	Unit Total	Total	Total
Main proposal						
Pure Cloud						
F10070	Pure Cloud Fix user	55	€ 275,00 /m	-	€ 550,00	
F10072	Pure Cloud Fix Mobile user	35	€ 297,50 /m	-	€ 350,00	
Pure Cloud A La Carte						
F2111	Pure Cloud A La Carte Activation (New Installation)	1	-	-	€ 500,00	
F2123	Music On Hold Definition	1	-	-	€ 50,00	
F2121	SMP Administration Access	1	-	-	€ 150,00	
Site Connections to Fuzer DC						
T4333	Site IP VPN Connection to Fuzer DC 2MB - DSL	2	€ 250,00 /m	-	€ 900,00	
Additonal Containers						
F1012	Additional National Voice Container (in min)	14600	€ 438,00 /m	-	-	
F1016	Additional National SMS	1900	€ 47,50 /m	-	-	
F1019	Additional National Data Container (in MB)	16000	€ 128,00 /m	-	-	
F1030	International Voice Container - industrialized (in min)	480	€ 28,80 /m	-	-	
Trainings						
XUC001	1/2 day Pure Cloud Training	1	-	-	€ 450,00	
Project						
F10001	Pure Mobile - Project Activation	1	-	-	-	
Support & Configuration						
F20002	Configuration IP phone over IP/VPN	1	-	-	-	
Service Level						

XPS0011 Business Hours Support Window	1	-	-	-
Sub-total Onsite Installation, preconfiguration and HW Maintenance				
Total (without options)		€ 1.464,80 /m	- € 2.950,00	-
Confirmed Pricing		€ 1.464,80 /m	- € 1.350,00	-

Notes on this offer:

Elneo est en mesure de mettre fin au présent contrat à tout moment sans justificatif et ce moyennant un préavis de 3 mois.

Les lignes Colt peuvent être résiliées après un an.

+ les prix s'adaptent chaque mois en fonction du nombre d'utilisateurs et des quantités consommées

- ☒ I have read the Fuzer Security recommendations
- ☒ I have read and agreed on the Fuzer general conditions

- The contract duration is 3 year(s)
- The contract is invoiced on a monthly basis.

All charges are in Euro and exclusive of any applicable tax.

The customer is aware of and explicitly accepts the general conditions relating to the present order, notably:

- The "General Terms and Conditions for the supply of Service to End-Customers"(*) and the "Fuzer UCS Support Services & SLA Options" apply on all articles for which a Service fee is paid (Service column)
- The "General Terms and Conditions for the Purchase of Equipment" apply on all articles for which a Purchase fee is paid (Purchase column).
- The "Hardware Maintenance Service Specific Conditions" apply on all articles for which a HW Maint. price is applied in the "HW Maint." column. NBD (optional) means "Next Business Day"
- In all cases the "General Terms and Conditions of Payment" apply.

All general conditions are available on <https://fuzer.net/docs/FuzerLegal.html>.

- Fuzer is not responsible for faults finding on the in-house cabling nor to assess the LAN network.
- The offer is based upon the described technical descriptions and configuration. Changing requirements may result in price changes.
- All possible applicative integrations and interactions between the Fuzer UCS system and customer applications and databases are described in the "Application Programmer Interface Reference Guide". This document can be consulted on the myservice.fuzer.com website. Please ask your account manager to provide you with a login and password if needed.
- Shipping and travel costs are not included in the proposal. To get an overview of our applicable fees, surf to <https://www.fuzer.net/docs/ShipmentCosts.html>.

This order form together with the applicable general conditions constitute the sole agreement between Fuzer and the customer. Only the correct and complete filled out order form shall be recognized as a valid order. Fuzer will, in its verification procedure, conduct a financial and technical assessment of the order and

[Signature]

confirm the order in writing after acceptance. Invoices of Fuzer need to be paid within the due date as mentioned on the invoice and with a maximum 30 days after invoice date. Failure by the Customer to pay the bill to Fuzer by the due date shall entitle Fuzer, by law, and without notice being served, to charge interest on arrears at the legal rate from the date when payment was due until the date of actual payment of all sums due and shall accrue interest at the rate of 10 % p.a. Furthermore, Fuzer can stop the delivery of the Support Service with immediate effect after sending a letter or electronically. A contractual penalty of 10% is applicable. Any disputes arising from this Agreement shall be submitted to the exclusive jurisdiction of the courts of Namur/Belgium.

Thank you for sending a signed copy of this order form to sales@fuzer.net for agreement.

(*) If you are a reseller, please refer to the The "General Terms and Conditions for the supply of Service to Resellers"

Ordering Company

Existing Customer

Customer Number (= Customer ID): _____

If you are an existing client, do not fill in the next sections, except from:

- the Customer PO reference section
- the Parties signature section

Billing Entity

Company Name: ELNEO

VAT number:

BE 0438681213

Street, Number: rue de l'Estampage 7

Postal Code, City: 4340 Awans

Country: Belgium

Customer Purchase Order reference to mention on invoice



Billing Contact

Phung Nguyen 04 344 87 25
phung.nguyen@elneo.com

Name: Mathieu Bouhy Title: _____
Phone: +32 (0)499 56 76 56 Fax: _____
Email: mathieu.bouhy@elneo.com

Technical Contact

Christophe Libin 04 344 87 30
christophe.libin@elneo.com
IT Manager.

Name: Mathieu Bouhy Title: _____
Phone: +32 (0)499 56 76 56 Fax: _____
Email: mathieu.bouhy@elneo.com


Commercial Contact

Name: Mathieu Bouhy Title: General Manager
Phone: +32 (0)499 56 76 56 Fax: _____
Email: mathieu.bouhy@elneo.com

Parties Signatures

Customer Signature

Pom MJB Management

Date: 31/05/17 Signature for agreement: 

Fuzer Signature

Date: _____ Signature for agreement: _____