

Escaux change request order form

Dear customer,

Please fill out part 1 of this document with detailed information about your request and send it back by email to product@escaux.com. Our product specialists will fill out part 2 and send it back to you for approval. If you agree with the offer, please fill out part 3 and send the signed copy back to product@escaux.com.

Escaux

1. Request Description (to be filled in by customer)

Customer name	Garage Boden
Customer title	
Subject	
Use Case Description	Extensie's 760-761-762-763-764 2 Hogetijden: * agent neemt de telefoon op - drukt nummer in. Indien geen intern nummer? - ivr registratie type call 1. Service Retentie 2. Leadopvolging 3. Sales Support 4. Rapportering op basis van extensie en gekozen ^{ivr} dagelijks
Motivation and impact if the change request is not handled	Op de manier kunnen we meten hoeveel outbound calls per extensie worden gevoerd per actie. Op die manier kan ook gevolgen welke prestaties er geleverd worden om de commissie's uit te betalen
Customer reference	

2. Proposal (to be filled in by Escaux)

Request approved	Yes/No	If no reason
Pre-analysis required	Yes/No	
Pre-analysis price	€	
Change request price estimation if pre-analysis is required	Min €	
	Max €	
Change request Price	€	
Escaux reference		
Deliverable(s)		
Committed timeframe for deliverable(s)	T0 + x months (T0 = Reception date of signed agreement)	

3. Agreement (to be filled in by customer)

Company name		
First and last name		
	Pre-analysis (if applicable)	Change request
Date of signature		
Signature		